



Eastway Primary School  
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Headteacher: Mrs Emily Morris

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9th February 2021

**Important**  
**Contact details**

Dear Parents/Carers,

As you know recently we have had to close school on two occasions at very short notice due to the school's water supply being cut off.

We have received notification this morning that currently the utility services are facing difficulties maintaining continued service in the local area. This means at any point we could face the water being cut off again. If you live in the local area, you will be aware that we have had issues with a power cut and there is planned gas works to take place over two weeks from Monday 15<sup>th</sup> February. It is highly likely that school will experience further disruption due to the ongoing works and the utility services that we rely upon being affected.

If the water supply to school stops or we are without gas or electricity, we have to send the children and staff team home and close school immediately.

On the two previous occasions that we have had to enforce emergency school closure, thankfully, we have been able to contact most of our families of the children in school and they have been collected immediately.

However despite our staff team's efforts, some of the contact details we hold for some parents/carers were either not in use or phones were unanswered or parents/carers took a great deal of time to come to collect their child. This meant that a small number of children and therefore our staff remained in school much longer than was necessary.

As I am sure you can appreciate, school MUST be able to make contact with a member of the child's family at all times.

Should you have a new or different telephone number, a new email address or you wish to add a further contact to your child's record, please email the school office on [schooloffice@eastway.wirral.sch.uk](mailto:schooloffice@eastway.wirral.sch.uk) today. We will ensure that your new details are added or amended on your child's record.

Thank you for your continued support.

Take care and stay safe,

Mrs Morris